

## Talking your Language

We are committed to communicating with all of our residents and we provide a number of translation services for those residents whose first language is not English.

**Staff** – we have staff who can speak German, Urdu, Hindi, Punjabi, Finnish, French and Swedish. We also have a member of staff who can sign.

If our staff cannot help you with translation we subscribe to Language Line and can provide an interpreter on the telephone for any other languages.

**Written translations** – we will provide translations of any of our publications upon request.

**Other formats** – we can supply any of our publications in large print, Braille or audio upon request.

**Our Minicom system** – this is a telephone system for people with hearing difficulties. Callers must have a text phone to use this service. The number for this service is 01628 638136.

**Keeping you up to date** – we publish a quarterly newsletter called Streets Ahead, which will be delivered to your home. This is designed to keep you in touch with what is going on at the Association. If you have any items you would like included please contact us on 0800 876 6060.

Keep an eye on our website at [www.mdha.co.uk](http://www.mdha.co.uk) and the community website at [www.neighboursandneighbourhoods.co.uk](http://www.neighboursandneighbourhoods.co.uk) for details of events and news.