



Major award for Housing Solutions

The Housing Solutions Maintenance Team, who repair and maintain more than 5,000 affordable homes, have won a major award for innovation.

Housing Solutions has won the National Housing Maintenance Forum Award for the most Innovative Direct Labour Organisation.

This is the second year running that the Maidenhead based housing association have won a prestige national award which recognises best practice in the maintenance of social housing. Last year it won the award for the organisation best at meeting residents' needs.

John Petitt, Chief Executive of Housing Solutions said: "This is a fantastic achievement and reflects our determination to provide high quality services that meet the needs of our customers. We are very proud of our Maintenance Team and the high quality work they do."

The Association won the award last year for the radical overhaul of its repairs service in response to customers needs. This year's award winning submission was based on the way the Association has delivered and developed their service, introducing new initiatives such as the Home MOT and the Handyman Services, as well as achieving very high levels of customer satisfaction.

Feb10